



Visual Queue Manager (VQM)

Tunnel Lane Management & Gate Control

www.DencarTechnology.com

Visual Queue Manager

Synonyms: Lane Manager, Gate Manager, Stack Control

noun

- 1) The service that maintains proper sequencing of washes for vehicles entering a tunnel car wash from multi-lane pay stations.
- 2) Visual presentation of live vehicles as they wait to enter a tunnel car wash.
- 3) A simple management interface accessible from any device that permits a tunnel car wash operator to see vehicles waiting to enter the car wash with the ability to drag and drop vehicles for reordering when needed.

The Visual Queue Manager (VQM) is accessible from any permitted device. The commonly used hardware would be a dedicated terminal near the entrance, loading, or management area of the tunnel. However, managers, or key personnel can access the VQM from a tablet or cell phone while being mobile at the wash.

For the active gate, the loop status is shown via color indicator.

See the status of each gate as well as open/close gates on demand.

The eject button allows you to eject a wash.

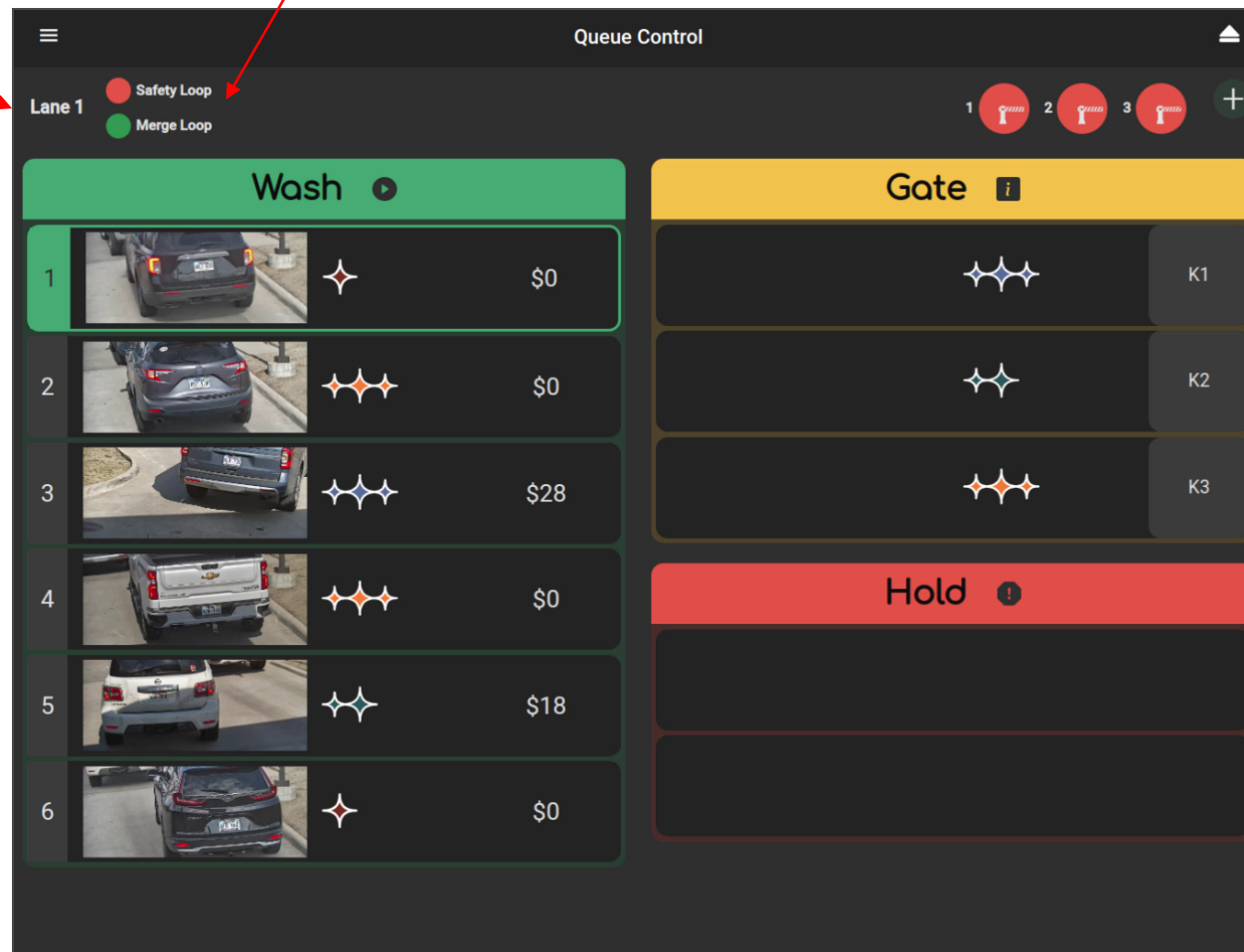
The active gate is indicated here.

Selecting the Insert Wash button permits the addition of a wash into queue. Once in queue, the wash can be reordered via drag and drop.

The wash queue shows the picture of the vehicles waiting to enter the tunnel with their corresponding wash tier. Vehicles in the wash queue can be re-ordered via drag and drop.

The gate queue shows the wash tier purchased at the pay station pending release to the wash queue.

The hold queue is where you can place vehicles that are not ready to enter the tunnel.



Platinum



Gold



Silver



Bronze



After selecting the "Insert Wash" button, this screen pops up so you can select which tier wash you want to add to the queue.

1 2 3 Idle

- Safety Loop
- Merge Loop

Manually inserted wash (no picture) →

Wash

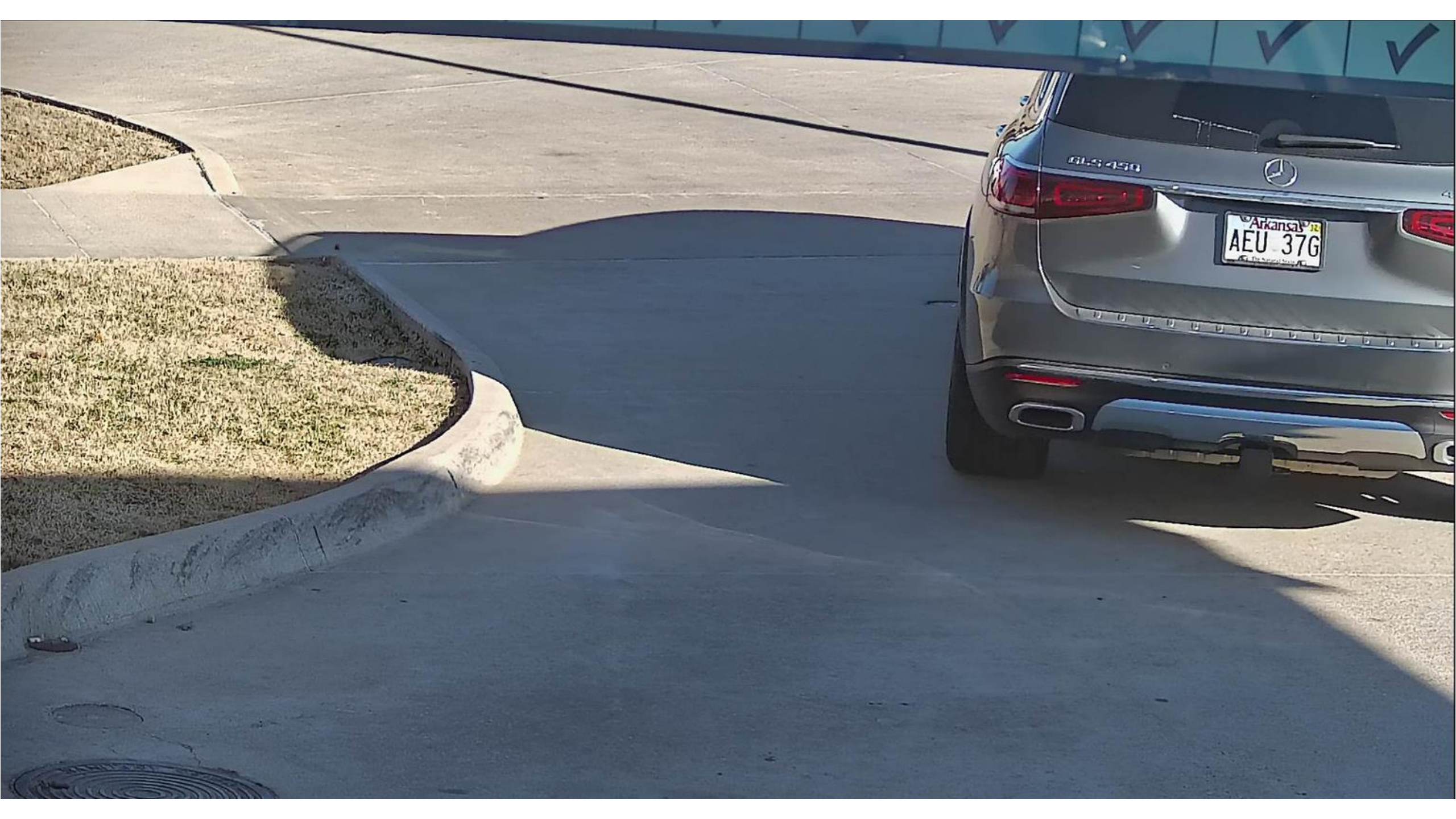
1			\$0
2			
3			\$0
4			\$0

Gate

4 washes in queue

Vehicle Pictures

Grab any picture to expand it to full size



Tablet access

View and control the Visual Queue from your tablet

☰ Add Wash Level to Queue ⏶

Safety Loop

- Platinum ✨ ✨ ✨
- Gold ✨ ✨ ✨
- Silver ✨ ✨
- Bronze ✨

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Cell phone access

View and control the Visual Queue from your cell phone

Follow this link to watch a video of
the Visual Queue Manager

<https://youtu.be/590Z4Jeh1Nc>



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