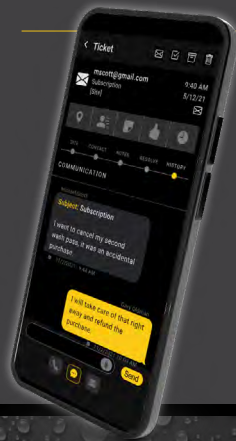


DENCAR CUSTOMER SUPPORT



Powered by  CARWASH COMMUNICATOR



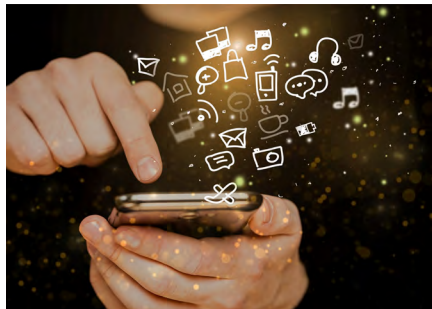
Introducing

CARWASH
COMMUNICATOR





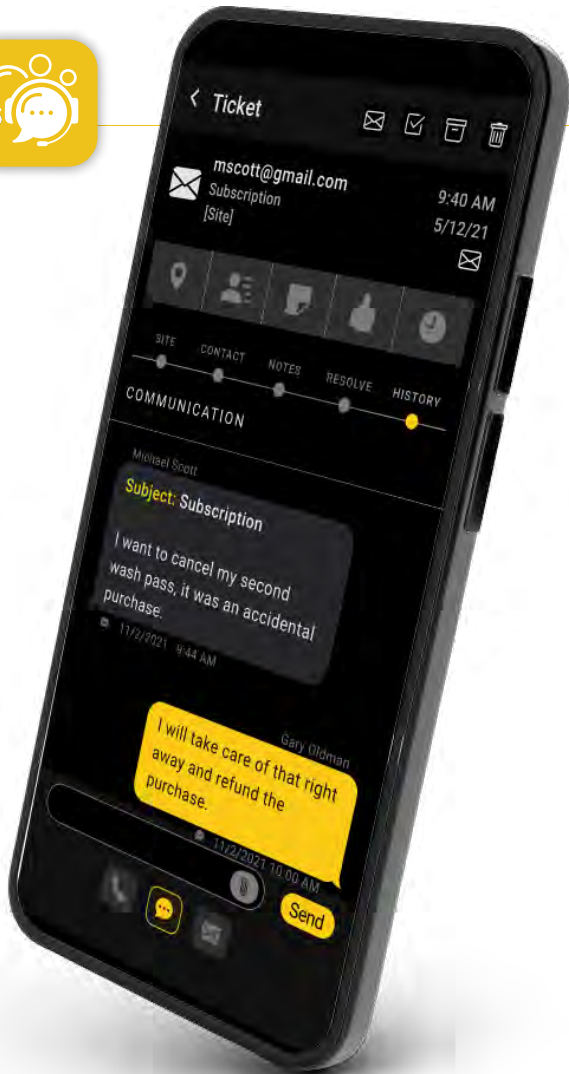
ONE app for **ALL** incoming customer communication.



Calls, texts, socials, and more ... manage it all from the same dashboard!

When you own multiple car washes, customers use a variety of platforms to reach you if they have a problem. Calls, texts, emails, Facebook Messenger, Google chat, WhatsApp, and more. Carwash Communicator is the app that consolidates all those messages into one inbox for you, notated by each car wash site, so it's easy to manage and respond. And it's shareable with your whole team so everyone knows what's going on.

- ALL incoming customer communications are centralized in ONE app.
- EACH car wash location has its own unique contact number so you ALWAYS know where communication originates.
- EVERY member of your team sees every communication - including responses - so everyone is in the loop.
- MADE BY multi-site car wash owners FOR multi-site car wash owners.



HOW IT WORKS

Carwash Communicator is a tool designed to simplify your inbox. It was created and produced by multi-site carwash operators who understand your unique challenges.

Carwash Communicator's proprietary technology enables you to set up contact methods for each of your locations. It then intakes each message, marks it by location and customer, and puts the message in your single, easy-to-manage inbox. Everyone on your team (that you designate) can see and respond to the messages.

No communication is missed, your team can respond in a timely manner, and customers are satisfied.

If an issue persists, you have a real-time record of previous communication and anyone on your team can respond with full knowledge of where the matter stands.



No matter how many locations you have, Carwash Communicator funnels communications from all locations, all platforms and socials down into ONE single point of contact so it's easy to manage and respond. And it's shareable with your whole team.



CARWASH COMMUNICATOR DETAILS

We will manage your consumer base using the Carwash Communicator platform for \$450 first site per month. Each additional site is \$375 per site per month. You have access to the Carwash Communicator account for review of all communication, as desired, and/or for direct customer engagement.

Dencar Consumer Support (DCS) Management

- \$450/first site/month, additional site is \$375/site/month
- Management 7 days/week, 8:00 a.m. to 8:00 p.m.
- Standard website hosting with custom domain & email included (or use yours)
- Must have Carwash Communicator account
- Must post signs at each site with unique phone number(s) and email address(es)

Any consumer support request requiring physical work or repairs at the car wash, or payment refund requests, will be referred to your designated point of contact via email today, and via task based workflow automation after Carwash Communicator is updated.

No term commitment: Month to month service. Cancel anytime. DCS is for Dencar point of sale operators only. Carwash Communicator can be used by any operator.

VIA Guard Management

Monday-Friday 8 a.m. to 8 p.m. (Eastern)
Limited Sat-Sun



DOWNLOAD THE APP

Carwash Communicator is available to download on Google Play and the App Store.



Scan the QR code to watch an informative video and learn more about Carwash Communicator.

www.CarwashCommunicator.com



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COMMUNICATOR

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